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Globalization Jan-Erik Lane 2014-07-25 Efforts at

coordination between nations are at the heart of the challenges of globalization. Despite steadily growing interdependencies, individual nations still have specific interests that present obstacles to globalization. While some challenges inspired by the need to coordinate are viewed as inevitable by many, they are less optimistic about prospects for success. Jan-Erik Lane argues that one should focus objectively upon the possibility of failures. Lane analyzes four kinds of challenges to interdependency, all of which are growing in geopolitical relevance. First, countries need to diminish their dependency on fossil fuel and shift to a reliable supply of energy, because fossil fuels are diminishing. Second, environmental degradation must be addressed, because it is accelerating under the strain of earth's population. Lane advocates an ecological footprint approach. Third, a single global market economy and its complexities must be addressed, as national economies are increasingly opened. Finally, as traditional state sovereignty weakens, foreign military intervention in both international and intra-state conflicts increases. Governments are attempting to address these interdependencies, or reply to the challenges they pose, mainly through international organizations and regionalism. These efforts are discussed at

length. In addition, problems with international law are reviewed, as Lane warns against the utopian hopes of global constitutionalism. Globalization also examines the potential consequences of failing to address the need for coordination in efforts to address shared global challenges.

Readings in Management Accounting S. Mark Young 2004 A novel about freaks, geeks, crushes, and friends—and how sometimes you can be all of them at once. Charlie is the freak. Gloria is the freak magnet. They're pretty much destined to meet. And when they do, sparks fly . . . for Charlie. Gloria, well, she just thinks he's like every other freak who feels compelled to talk to her, although a little better-looking than most. While Charlie has his head in the clouds, Gloria's got hers in a book: her Freak Folio—a record of every weirdo who's talked to her in the last year (it's a big book). But never before has she felt the pull to get to know one of them better. Until now. In this he-said-she-said tale of love, loss, and lucky signs from the author of the acclaimed *Funny Little Monkey*, two young strangers at a crossroads in their lives become friends by happy accident (okay, maybe some harmless stalking is involved—and not by the person you'd think!) and forever change each other.

The Saturday Review of Politics, Literature, Science, Art, and Finance

1859

The Journal of the Senate ... of the Legislature of the State of California ... California. Legislature. Senate 1878

InfoWorld 1983-07-18 InfoWorld is targeted to Senior IT professionals. Content is segmented into Channels and Topic Centers. InfoWorld also celebrates people, companies, and projects.

Journals of the Legislature of the State of California California. Legislature 1878

Handbooks of Management Accounting Research 3-Volume Set Christopher S. Chapman 2009-01-30

Winner of the Management Accounting section of the American Accounting Association notable contribution to Management Accounting Literature Award Volume One of the Handbook of Management Accounting Research series sets the context for the Handbooks, with three chapters outlining the historical development of management accounting as a discipline and as a practice in three broad geographic settings. Volume Two provides insights into research on different management accounting practices. Volume Three features contributions from some of the most influential researchers in various areas of management accounting research, consolidates the content of volumes one and two, and concludes with examples

of management accounting research from around the world. Volumes 1, 2 and 3 are also available as individual product. * ISBN Volume 1: 978-0-08-044564-9 * ISBN Volume 2: 978-0-08-044754-4 * ISBN Volume 3: 978-0-08-055450-1 * Three volumes of the popular Handbooks of Management Accounting Research series now available in one complete set * Examines particular management accounting practices and specific organizational contexts * Adopts a global perspective of management accounting practices Award: "Winner of the Management Accounting section of the American Accounting Association notable contribution to Management Accounting Literature Award."

Implementing Effective It Governance and It Management Van Haren Publishing 2015-02 In all enterprises around the world, the issues, opportunities and challenges of aligning IT more closely with the organization and effectively governing an organizations IT investments, resources, major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management. An integrated and comprehensive approach to the alignment, planning, execution and governance of IT and its resources has become critical to more

effectively align, integrate, invest, measure, deploy, service and sustain the strategic and tactical direction and value proposition of IT in support of organizations. Much has been written and documented about the individual components of IT Governance such as strategic planning, demand management, program and project management, IT service management, strategic sourcing and outsourcing, performance management, metrics, compliance and others. Much less has been written about a comprehensive and integrated approach

Healthcare Valuation, The Financial Appraisal of Enterprises, Assets, and Services Robert James Cimasi 2014-03-24 A timely look at the healthcare valuation process in an era of dynamic healthcare reform, including theory, methodology, and professional standards In light of the dynamic nature of the healthcare industry sector, the analysis supporting business valuation engagements for healthcare enterprises, assets, and services must address the expected economic conditions and events resulting from the four pillars of the healthcare industry: Reimbursement, Regulation, Competition, and Technology. Healthcare Valuation presents specific attributes of each of these enterprises, assets, and services and how research needs and valuation processes

differentiate depending on the subject of the appraisal, the environment the property interest exists, and the nature of the practices. Includes theory, methodology, and professional standards as well as requisite research, analytical, and reporting functions in delivering healthcare valuation services Provides useful process tools such as worksheets and checklists, relevant case studies, plus a website that will include comprehensive glossaries and topical bibliographies Read Healthcare Valuation for a comprehensive treatise of valuation issues in the healthcare field including trends of compensation and reimbursement, technology and intellectual property, and newly emerging healthcare entities. Government and Business Richard Lehne 2012-03-23 In this thoroughly updated edition, Lehne takes a comparative approach, evaluating the U.S. political economy with respect to those of Great Britain, Germany, Japan, and the EU. The book provides detailed historical context for, and a conceptual understanding of, the business-government environment, and then clarifies the roles of the major actors and outlines the regulatory and policy frameworks. Along the way, Lehne probes some of the most crucial dilemmas facing government and business today.

Environmental Change and Security Project Report

1997

The Digital Hand James W. Cortada 2006 The Digital Hand, Volume 2, is a historical survey of how computers and telecommunications have been deployed in over a dozen industries in the financial, telecommunications, media and entertainment sectors over the past half century. It is part of a sweeping three-volume description of how management in some forty industries embraced the computer and changed the American economy. Computers have fundamentally changed the nature of work in America. However it is difficult to grasp the full extent of these changes and their implications for the future of business. To begin the long process of understanding the effects of computing in American business, we need to know the history of how computers were first used, by whom and why. In this, the second volume of The Digital Hand, James W. Cortada combines detailed analysis with narrative history to provide a broad overview of computing's and telecommunications' role in over a dozen industries, ranging from Old Economy sectors like finance and publishing to New Economy sectors like digital photography and video games. He also devotes considerable attention to the rapidly changing media and entertainment industries which are now some of the most

technologically advanced in the American economy. Beginning in 1950, when commercial applications of digital technology began to appear, Cortada examines the ways different industries adopted new technologies, as well as the ways their innovative applications influenced other industries and the US economy as a whole. He builds on the surveys presented in the first volume of the series, which examined sixteen manufacturing, process, transportation, wholesale and retail industries. In addition to this account, of computers' impact on industries, Cortada also demonstrates how industries themselves influenced the nature of digital technology. Managers, historians and others interested in the history of modern business will appreciate this historical analysis of digital technology's many roles and future possibilities in an wide array of industries. The Digital Hand provides a detailed picture of what the infrastructure of the Information Age really looks like and how we got there.

Sharing Profits J. Reynolds 2014-12-10 Any decision by a company regarding the use of profits to pay tax, remuneration or shareholder returns has ethical implications. Sharing Profits reviews high-profile ethical issues facing companies in how profits are used, and proposes a framework for

understanding the ethical implications of decisions.
Congressional Record United States. Congress
1924

The Literary Digest 1891

The Congressional Globe United States. Congress
1863

The British National Bibliography Arthur James
Wells 1996

Carbon Coalitions Jonas Meckling 2011-08-12 An examination of how a transnational coalition of firms and NGOs influenced the emergence of emissions trading as a central component of global climate governance. Over the past decade, carbon trading has emerged as the industrialized world's primary policy response to global climate change despite considerable controversy. With carbon markets worth \$144 billion in 2009, carbon trading represents the largest manifestation of the trend toward market-based environmental governance. In Carbon Coalitions, Jonas Meckling presents the first comprehensive study on the rise of carbon trading and the role business played in making this policy instrument a central pillar of global climate governance. Meckling explains how a transnational coalition of firms and a few market-oriented environmental groups actively promoted international emissions trading as a compromise

policy solution in a situation of political stalemate. The coalition sidelined not only environmental groups that favored taxation and command-and-control regulation but also business interests that rejected any emissions controls. Considering the sources of business influence, Meckling emphasizes the importance of political opportunities (policy crises and norms), coalition resources (funding and legitimacy,) and political strategy (mobilizing state allies and multilevel advocacy). Meckling presents three case studies that represent milestones in the rise of carbon trading: the internationalization of emissions trading in the Kyoto Protocol (1989–2000); the creation of the EU Emissions Trading System (1998–2008); and the reemergence of emissions trading on the U.S. policy agenda (2001–2009). These cases and the theoretical framework that Meckling develops for understanding the influence of transnational business coalitions offer critical insights into the role of business in the emergence of market-based global environmental governance.

Innovative Learning Environments in STEM Higher Education Jungwoo Ryoo 2021-03-11 As explored in this open access book, higher education in STEM fields is influenced by many factors, including education research, government and school

policies, financial considerations, technology limitations, and acceptance of innovations by faculty and students. In 2018, Drs. Ryoo and Winkelmann explored the opportunities, challenges, and future research initiatives of innovative learning environments (ILEs) in higher education STEM disciplines in their pioneering project: eXploring the Future of Innovative Learning Environments (X-FILEs). Workshop participants evaluated four main ILE categories: personalized and adaptive learning, multimodal learning formats, cross/extended reality (XR), and artificial intelligence (AI) and machine learning (ML). This open access book gathers the perspectives expressed during the X-FILEs workshop and its follow-up activities. It is designed to help inform education policy makers, researchers, developers, and practitioners about the adoption and implementation of ILEs in higher education.

Nuclear Finance Dr Anders Kjellman 2022-02-27 At any time, unexpectedly our finance-driven world can explode with devastating consequences. As it did with the default of Lehman Brothers in 2008 and the Corona pandemic of 2020. Disruptions like Bitcoin, payment platforms, fraud and nuclear war can fast cause a chain reaction like a devastating nuclear bomb. How should managers prepare and act in

these times which we call the "Age of Nuclear Finance"? The purpose of this book is to analyse and provide guidelines on how bank managers and customers can adapt to the challenges being faced during the 4th industrial revolution. There has never been so much money, nor regulation around. And the banking sector is changing, due to negative interest rates, disruptive financial innovations and technology.

Corporate Citizen Oonagh E. Fitzgerald 2020-10-06

The contributors to Corporate Citizen explore the legal frameworks and standards of conduct for multinational corporations. In a globalized world governed by domestic and international law, these corporations can be everywhere and nowhere at once, reaping financial benefits and enjoying the protections of investor-state arbitration but rarely being held accountable for the economic, environmental, and human rights harms they may have caused. Given the far-reaching power and success of the transnational corporation, and the many legal tools allowing these companies to avoid liability, how can governments protect their citizens? Broad-ranging in perspective, colourful and thought-provoking, the chapters in Corporate Citizen make the case that because the success of corporate global citizenship risks undermining national and

international democratic governance, the multinational corporation must be more closely scrutinized and controlled – in the service of humanity and the protection of the natural environment.

Financial Accounting Mary Nisbet 2000-08 To accomplish your course goals, use this study guide to enhance your understanding of the text content and to be better prepared for quizzes and tests. This convenient manual helps you assimilate and master the information encountered in the text through the use of practice exercises and applications, comprehensive review tools, and additional helpful resources.

The Journal of the Senate During the ... Session of the Legislature of the State of California California. Legislature. Senate 1878

The Literary Digest 1895

Financial Accounting: The Impact on Decision Makers Gary A. Porter 2014-01-01 FINANCIAL ACCOUNTING: THE IMPACT ON DECISION MAKERS, Ninth Edition, is packed with decades of academic and real-world accounting experience.

This text provides the appropriate blend of academic rigor with step-by-step learning and decision-making models that reach today's students and equip them with the skills they need to be

effective decision makers and future business leaders. Instead of an abstract approach to accounting, FINANCIAL ACCOUNTING: THE IMPACT ON DECISION MAKERS takes students through recognizable focus companies and their specific financial data and business strategies, imparting students with real-life experience and a model to hone the skills necessary to making important decisions. This edition features three key models that provide students with a more structured approach to understanding financial data and how it is used to make sound business decisions. The Transaction Analysis Model helps students see the effects an economic event has on the accounting equation and financial statements. The Financial Decision Framework focuses on ratio analysis and financial decisions, and the Ethical Decision Model helps students apply ethical judgment when applying accounting principles. FINANCIAL ACCOUNTING: THE IMPACT ON DECISION MAKERS, Ninth Edition, will not only help your students learn and understand core accounting rules and procedures but it will also give them a framework through which they can apply their knowledge to make effective business decisions. Important Notice: Media content referenced within the product description or the product text may not

be available in the ebook version.

Development Aid Confronts Politics Thomas

Carothers 2013-04-01 A new lens on development is changing the world of international aid. The overdue recognition that development in all sectors is an inherently political process is driving aid providers to try to learn how to think and act politically. Major donors are pursuing explicitly political goals alongside their traditional socioeconomic aims and introducing more politically informed methods throughout their work. Yet these changes face an array of external and internal obstacles, from heightened sensitivity on the part of many aid-receiving governments about foreign political interventionism to inflexible aid delivery mechanisms and entrenched technocratic preferences within many aid organizations. This pathbreaking book assesses the progress and pitfalls of the attempted politics revolution in development aid and charts a constructive way forward. Contents: Introduction 1. The New Politics Agenda The Original Framework: 1960s-1980s 2. Apolitical Roots Breaking the Political Taboo: 1990s-2000s 3. The Door Opens to Politics 4. Advancing Political Goals 5. Toward Politically Informed Methods The Way Forward 6. Politically Smart Development Aid 7. The Unresolved Debate on

Political Goals 8. The Integration Frontier

Conclusion 9. The Long Road to Politics

Plastic Surgery E-Book Geoffrey C Gurtner 2017-08-

08 Completely revised to meet the demands of

today's trainee and practicing plastic surgeon,

Principles, Volume 1 of Plastic Surgery, 4th Edition,

features new full-color clinical photos, dynamic

videos, and authoritative coverage of hot topics in

the field. Editor-narrated PowerPoint presentations

offer a step-by-step audio-visual walkthrough of

techniques and procedures in plastic surgery. Offers

evidence-based advice from a diverse collection of

experts to help you apply the very latest advances

in plastic surgery and ensure optimal outcomes.

Provides updated coverage of: Digital technology in

plastic surgery; Repair and grafting of fat and

adipose tissue; Stem cell therapy and tissue

engineering; and Treatment of Lymphedema

Journal of the House of Representatives of the

United States United States. Congress. House 2011

Some vols. include supplemental journals of "such

proceedings of the sessions, as, during the time

they were depending, were ordered to be kept

secret, and respecting which the injunction of

secrecy was afterwards taken off by the order of the

House."

Data Driven Jeremy David Curuksu 2018-06-06

This book is a “scientific” introduction to management consulting that covers elementary and more advanced concepts, such as strategy and client-relationship. It discusses the emerging role of information technologies in consulting activities and introduces the essential tools in data science, assuming no technical background. Drawing on extensive literature reviews with more than 200 peer reviewed articles, reports, books and surveys referenced, this book has at least four objectives: to be scientific, modern, complete and concise. An interactive version of some sections (industry snapshots, method toolbox) is freely accessible at econsultingdata.com.

Project Management: Concepts, Methodologies, Tools, and Applications Management Association, Information Resources 2016-06-09 Organizations of all types are consistently working on new initiatives, product lines, or implementation of new workflows as a way to remain competitive in the modern business environment. No matter the type of project at hand, employing the best methods for effective execution and timely completion of the task at hand is essential to project success. Project Management: Concepts, Methodologies, Tools, and Applications presents the latest research and practical solutions for managing every stage of the

project lifecycle. Emphasizing emerging concepts, real-world examples, and authoritative research on managing project workflows and measuring project success in both private and public sectors, this multi-volume reference work is a critical addition to academic, government, and corporate libraries. It is designed for use by project coordinators and managers, business executives, researchers, and graduate-level students interested in putting research-based solutions into practice for effective project management.

Business and Politics in Asia's Key Financial Centres J. J. Woo 2015-12-14 This book provides unique insights into the politics of finance and the socio-political relations which drive financial policymaking in Hong kong, Singapore, and Shanghai. While the existing literature in the field focuses mainly on economic explanations for financial centre development, this book fills a gap by focusing on the socio-political relations which underpin the financial policy-making process. Drawing on extensive interviews with senior policymakers and financial sector professionals, the book describes how state-industry relations drive financial policy-making in three major financial hubs. Insights and policy recommendations drawn from these interviews will be particularly useful for policy-

makers and financial sector professionals hoping to draw lessons from the successful development of the three leading Asian financial centres. *Business and Politics in Asia's Key Financial Centres* draws on public policy theoretical frameworks for its analytical basis. The three chapters focusing on the historical development of Hong Kong, Singapore, and Shanghai also provide a consolidated narrative with regard to the development of these three cities as leading financial centres, while also serving as independent case studies. Scholars focusing on policy processes and political factors that underpin financial sector development, as well as instructors and students of public policy, international political economy, and financial sector policy, will find this book useful for their research.

Journal of the Senate of the State of California 1878
Management for Social Enterprise Bob Doherty
2009-03-19 Electronic Inspection Copy available for
instructors here `Management for Social Enterprise
is a great introduction to the rich variety of social
enterprises in the UK. It is also a useful tool to help
us to build more effective social enterprises that
really deliver on their missions by people who have
hands on experience. This is just what the rapidly
growing social enterprise sector needs, a
management manual to help us take social

enterprises to the next level by people who have hands on experience' - Sophi Tranchell, Managing Director of Divine Chocolate Ltd and Cabinet Office sponsored Social Enterprise Ambassador `The recent explosive growth in the number of social enterprises, their diverse and dynamic nature, and the upsurge in research about them all makes this a potentially bewildering field of knowledge to explore. This book provides a clear and timely guide to the management challenges involved in understanding and running social enterprises, and underlines why their unique nature requires something more than just standard business school wisdom' - Ken Peattie, Professor of Marketing and Strategy, Cardiff Business School, and Director of the ESRC Centre for Business Relationships, Accountability, Sustainability and Society `Provides a good introduction to the management of social enterprises touching on a broad range of topics and will help those involved in managing social enterprises and those trying to understand more about the sector. It draws on the experience of those who have worked in the social enterprise sector in a range of countries and are passionate about developing it' - Fergus Lyon, Professor of Enterprise and Organizations, Middlesex University

Overviewing the key business topics required by

social entrepreneurs, and managers in social enterprises Management for Social Enterprise covers strategy, finance, ethics, social accounting, marketing and people management. Written in direct, accessible language by a team of authors currently teaching and researching in this sector, each chapter is fully supported with learning resources. Chapters include brief overviews, further reading, suggested web resources and, importantly, international case studies, drawing on real-life business examples. This book is essential reading for students and practitioners of Social Entrepreneurship and Social Enterprise, but will also be of use to anyone with an interest in management, corporate responsibility, ethics or community studies. [Click here for the LJMU Social Enterprise Management web pages.](#)

Essentials of Organisational Behaviour Laurie J. Mullins 2006 Taking a managerial approach and demonstrating the application of behavioural science within the workplace, this text focuses on the essential topics of organisational behaviour. The Essentials text is a new concise version of the long established market leader Management & Organisational Behaviour which has set standards in pedagogy and authorship that few texts have matched. The accessibility of writing style and

clarity of presentation makes unfamiliar theory relevant, easily understood and logically applied to the world of work. In 12 chapters, the Essentials version focuses on the core topics of the discipline in a recognisable sequence, starting from the level of individual, though to the group, and finally the organisation.

The Strategy-focused Organization Robert S. Kaplan 2001 In today's business environment, strategy has never been more important. Yet research shows that most companies fail to execute strategy successfully. Behind this abysmal track record lies an undeniable fact: many companies continue to use management processes-top-down, financially driven, and tactical-that were designed to run yesterday's organizations. Now, the creators of the revolutionary performance management tool called the Balanced Scorecard introduce a new approach that makes strategy a continuous process owned not just by top management, but by everyone. In The Strategy-Focused Organization, Robert Kaplan and David Norton share the results of ten years of learning and research into more than 200 companies that have implemented the Balanced Scorecard. Drawing from more than twenty in-depth case studies-including Mobil, CIGNA, Nova Scotia Power, and AT T Canada-

Kaplan and Norton illustrate how Balanced Scorecard adopters have taken their groundbreaking tool to the next level. These organizations have used the scorecard to create an entirely new performance management framework that puts strategy at the center of key management processes and systems. Kaplan and Norton articulate the five key principles required for building Strategy-Focused Organizations: (1) translate the strategy to operational terms, (2) align the organization to the strategy, (3) make strategy everyone's everyday job, (4) make strategy a continual process, and (5) mobilize change through strong, effective leadership. The authors provide a detailed account of how a range of organizations in the private, public, and nonprofit sectors have deployed these principles to achieve breakthrough, sustainable performance improvements. Presenting a practical, proven framework steeped in rich case study experience, *The Strategy-Focused Organization* helps solve a universal management problem-not just how to formulate strategy, but how to make it work. Building on one of the most revolutionary business ideas of our time, this important book shows how today's leaders can shape their own companies to meet the challenges and reap the rewards of a new competitive era.

Robert S. Kaplan is the Marvin Bower Professor of Leadership Development at Harvard Business School. David P. Norton is President of Balanced Scorecard Collaborative, Inc.

InfoWorld 1983-06-20 InfoWorld is targeted to Senior IT professionals. Content is segmented into Channels and Topic Centers. InfoWorld also celebrates people, companies, and projects.

Banking Regulation in Africa Folashade Adeyemo 2021-12-29 There is scarce literature on the development of banking regulation in Nigeria, or the scope of powers of the Central Bank of Nigeria, which is its core banking sector regulator. The critical impetus of this book is to contribute to the literature of this area, with a detailed exploration of the Nigerian regulatory architecture. In addition, the book also engages in a comparative analysis with two emerging economies in Africa: South Africa and Kenya. It also considers the UK and the US as comparator jurisdictions in light of their regulatory responses to the global financial crisis of 2008. This book contributes to the ongoing discourse in this area by exploring, in detail, the theoretical underpinnings of regulation and supervision, to determine whether there is an understanding of what constitutes effective regulation in these jurisdictions. Given that Nigeria is the core

jurisdictional focus, a historical account of banking exchanges from the pre-colonial era to more recent times is provided. Offering an understanding of how political, local and economic settings, in conjunction with the theories of regulation have impacted and influenced regulatory development in Nigeria, the book engages in an examination of Nigeria's historical experiences with bank failures, including the banking crisis it experienced in 2008. The newly enacted Banks and Other Financial Institutions Act 2020 is also explored as part of this discourse. Through a critical analysis of the law, the book demonstrates that the Nigerian regulator has historically adopted a reactionary strategy, instead of a proactive and pragmatic approach, which is imperative for an effective regulatory regime. The outcome of this analysis is that there are lessons to be learned, and proposals are discussed in order to rethink the act of banking regulation.

Forthcoming Books Rose Arny 1997

The Literary Digest Edward Jewitt Wheeler 1895

Implementing Effective IT Governance and IT

Management Gad J. Selig 2015-02-01 This book is a revised edition of the best selling title

Implementing IT Governance (ISBN 978 90 8753 119 5).For trainers free additional material of this book is available. This can be found under the

"Training Material" tab. Log in with your trainer account to access the material. In all enterprises around the world, the issues, opportunities and challenges of aligning IT more closely with the organization and effectively governing an organization's IT investments, resources, major initiatives and superior uninterrupted service is becoming a major concern of the Board and executive management. An integrated and comprehensive approach to the alignment, planning, execution and governance of IT and its resources has become critical to more effectively align, integrate, invest, measure, deploy, service and sustain the strategic and tactical direction and value proposition of IT in support of organizations. Much has been written and documented about the individual components of IT Governance such as strategic planning, demand management, program and project management, IT service management, strategic sourcing and outsourcing, performance management, metrics, compliance and others. Much less has been written about a comprehensive and integrated approach for IT/Business Alignment, Planning, Execution and Governance. This title fills that need in the marketplace and offers readers structured and practical solutions using the best of the best

practices available today. The book is divided into two parts, which cover the three critical pillars necessary to develop, execute and sustain a robust and effective IT governance environment:- Leadership, people, organization and strategy,- IT governance, its major component processes and enabling technologies. Each of the chapters also covers one or more of the following action oriented topics: - the why and what of IT: strategic planning, portfolio investment management, decision authority, etc.; - the how of IT: Program/Project Management, IT Service Management (including ITIL); Strategic Sourcing and outsourcing; performance, risk and contingency management (including COBIT, the Balanced Scorecard etc.) and leadership, team management and professional competences.